

# Wichita State University Faculty Ombuds Program Charter

## I. INTRODUCTION

The Wichita State University Faculty Ombuds program ("Ombuds Program") was established to

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### III. STANDARDS OF PRACTICE

The Ombuds Program adheres to and has adopted the [WCE Y v](#), and this Charter adopts and incorporates by reference the [WCE Y v](#). The Ombuds Program will be members of IOA and will establish and follow consistent policies for the Ombuds Program which will be posted on the Ombuds Program website. The Ombuds Program will clearly explain each of these Standards of Practice.

#### A. Independence

The Ombuds Program will be, and will take care to ensure that it is perceived to be, free from any and all conflicts of interest. The Ombuds Program provides ombuds services to visitors at any given center by the Ombuds, and will not interfere with or control the substance of any visitor's complaint. The Ombuds Program will not provide any services to visitors.

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The Ombuds Program will be voluntary and will not be a required step in any grievance process or University policy.

#### IV. AUTHORITY AND LIMITS OF THE OMBUDS ROLE

##### A. Ombuds Authority

The authority of the Ombuds derives from the establishment of the Ombuds Program by the Board of Trustees. The Ombuds is an integral part of the University's commitment to transparency and accountability.

- Have Discussions with Visitors and Others The Ombuds has the authority to discuss with visitors their concerns, available informal and formal resources, and so forth. The Ombuds also has the authority to invite visitors to the Ombuds office for a meeting.
- Investigate The Ombuds are responsible for investigating any issue concerning visitors covered by the Ombuds. The Ombuds may request access to University records and will respect and preserve the applicable university policies and will respect and preserve the confidentiality of the information.
- Access to University Records The Ombuds may request access to University records and will respect and preserve the applicable university policies and will respect and preserve the confidentiality of the information.

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**B. Limitations on the Authority of the Ombuds**

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individual.

## IX. AMENDMENT AND REVOCATION

This Charter may be amended only with the agreement of the Ombuds and the approval of  
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